

# Helping in Child Protective Services: A Competency-Based Casework Handbook

American Humane Association



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This second edition of *Helping in Child Protective Services: A Competency-Based Casework Handbook* is a comprehensive desk reference that serves as both a daily guide for workers and a training tool for supervisors and administrators. This invaluable resource provides CPS workers with the knowledge and skills necessary to assist vulnerable families, covering such key issues as assessment, decision making, intervention, child development, medical evaluation, accountability, and the legal framework of culturally responsive practice.

This handbook equips CPS professionals and students to follow the casework process from intake through case closure with step-by-step instructions and examples. Chapters cover child development, key developmental milestones, and the importance of intervention; medical evaluation of child abuse and neglect; how to structure interviews and phrase questions to obtain information from families and guide the casework process; and the importance of accountable practice to families, their agencies, and the public.

This latest edition of *Helping in Child Protective Services* compiles the most up-to-date research and practice information to help professionals provide the highest quality and most innovative services to children and families.

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